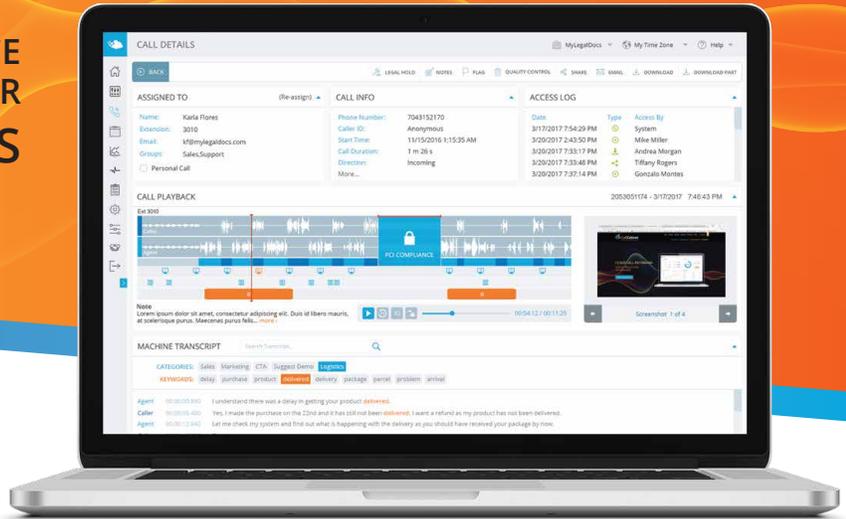


ATMOS COMPLIANCE CALL RECORDING FOR FINANCIAL INSTITUTIONS



Financial institutions rely on Atmos to record GoToConnect hosted VoIP services for compliance, QA and AI analytics.

PROTECT YOUR CUSTOMERS AND BUSINESS

Every GoToConnect-enabled phone at your financial institution needs to be compliantly recorded. Atmos gives your company the tools to capture individual extensions on your host network to protect your company legally and increase your customer satisfaction.



AUTOMATIC REDACTION

Atmos uses advanced AI to redact PCI data from call audio and the transcript.



SECURE SHARING

Administrators can easily share calls securely and compliantly through our compliance share feature.



HIGHLY ACTIONABLE INSIGHTS

Tap into your customer base and workforce through AI speech analytics, emotive analysis and language processing.



AN ORGANIZED WORKFORCE

Take full control of your call floor by setting application permissions per user.



COMPLIANCE AND SECURITY FOR FINANCIAL SERVICES

Financial businesses are subject to Dodd-Frank and MiFID II. Both laws require all financial trade communications to be recorded, time-stamped, and organized for data audits.



Reg Bi Compliance

With Reg Bi (Regulation Best Interest), recording and documenting your calls for compliance is necessary. Atmos users can leverage advanced voice analytics to minimize risks associated with potential compliance or training issues, allowing companies to ensure all employees adhere to compliance benchmarks. Atmos' speech-to-text transcription is designed to allow intuitive retrieval of critical data through keyword and keyphrase search which provides an additional layer of validity for legal documentation.



GoToConnect Compliance Recording In Minutes

Atmos enables call recording in minutes without any additional hardware, on-device software, or on-site storage. Atmos fits perfectly as the recording and QA solution global businesses rely on to secure their call data.



Data Security

The security of Atmos' Cloud infrastructure exceeds that of on-premises systems. All call files are securely captured and stored utilizing a rotating Advanced Standard Encryption (AES-256) while in use, in transit and in storage ensuring your recordings are useless to data thieves. To ensure full compliance, Atmos administrators can easily restrict access to call recordings based on specific users or role-based permissions.



Atmos Scales With Your Business

Scale your call recording operation as needed through Atmos' flexible subscription. Add only the features you need to your GoToConnect hosted network. Start with just recording your call audio, or scale up to full AI analytics, agent screen capture, QA reporting, and more.

